MA

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🌐 www.michaelanderson.com

SKILLS

- technology integration
- project management
- data analytics
- stakeholder collaboration
- process improvement
- market analysis

EDUCATION

MASTER OF SCIENCE IN INFORMATION SYSTEMS, GEORGIA INSTITUTE OF TECHNOLOGY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Successfully launched a new data analytics tool that increased operational efficiency by 35%.
- Awarded 'Best Project' for leading a cross-functional team to implement new software.
- Recognized for contributions to a project that enhanced client engagement by 25%.

Michael Anderson

TECHNOLOGY BUSINESS ANALYST

Proactive Insurance Business Analyst with a strong focus on technology-driven solutions and over seven years of experience in the insurance and technology industries. Expertise in utilizing advanced analytics tools to streamline processes and enhance service delivery. Demonstrated success in managing projects from inception to completion, ensuring alignment with business objectives and stakeholder expectations.

EXPERIENCE

TECHNOLOGY BUSINESS ANALYST

Tech-Driven Insurance Solutions

2016 - Present

- Led the implementation of a new analytics platform, improving data accessibility by 40%.
- Collaborated with software developers to enhance system functionalities based on user feedback.
- Conducted user training sessions to promote adoption of new technologies.
- Analyzed user requirements to ensure alignment with business goals.
- Managed project timelines and deliverables to ensure on-time completion.
- Prepared comprehensive project documentation to guide future enhancements.

BUSINESS ANALYST

Innovative Insurance Agency

2014 - 2016

- Performed market analysis to identify new revenue opportunities and client needs.
- Developed and monitored KPIs to measure the success of business initiatives.
- Facilitated brainstorming sessions with stakeholders to generate innovative ideas.
- Identified process bottlenecks and proposed solutions to streamline operations.
- Engaged with clients to gather requirements for system enhancements.
- Created data reports that informed strategic decision-making processes.