MICHAEL ANDERSON

Senior Insurance Analyst

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SUMMARY

Distinguished Insurance Associate with a robust background in risk assessment and management, dedicated to enhancing client satisfaction through meticulous policy analysis and recommendations. Demonstrates exceptional analytical skills, enabling the identification of key areas for improvement within insurance operations. Committed to leveraging industry knowledge to optimize processes and drive efficiency while ensuring compliance with regulatory standards.

WORK EXPERIENCE

Senior Insurance Analyst Global Insurance Solutions   *Jan 2023 - Present*

- Conducted comprehensive risk assessments to inform underwriting decisions.
- Collaborated with cross-functional teams to streamline policy development processes.
- Utilized data analytics tools to identify trends in claims and loss ratios.
- Developed and presented training programs on regulatory compliance.
- Engaged with clients to understand their needs and tailor insurance products accordingly.
- Oversaw the implementation of new software solutions for claims management.

Insurance Associate Premier Insurance Group   *Jan 2020 - Dec 2022*

- Managed a portfolio of client accounts, ensuring timely policy renewals.
- Assisted in the preparation of insurance quotes based on client specifications.
- Maintained accurate records of policy changes and client communications.
- Facilitated client meetings to discuss coverage options and recommendations.
- Coordinated with underwriters to expedite policy approvals.
- Participated in industry seminars to stay updated on emerging trends.

EDUCATION

Bachelor of Science in Finance, University of California, 2014   *Sep 2019 - Oct 2020*

ADDITIONAL INFORMATION

- **Technical Skills:** Risk assessment, Data analysis, Client relations, Regulatory compliance, Policy development, Claims management
- **Awards/Activities:** Achieved a 20% increase in client retention through enhanced service delivery.
- **Awards/Activities:** Recognized as Employee of the Month for exceptional performance in 2020.
- **Awards/Activities:** Implemented a new client feedback system that improved overall satisfaction ratings by 15%.
- **Languages:** English, Spanish, French