



MICHAEL ANDERSON

Quality Improvement Manager

Strategic Infrastructure Quality Manager with a decade of experience in the healthcare industry, focusing on quality assurance and regulatory compliance. Highly skilled in the development and implementation of quality management systems that enhance patient care and operational efficiency. Proven ability to lead multidisciplinary teams in executing quality improvement initiatives that align with healthcare regulations and standards.

CONTACT

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- San Francisco, CA

EDUCATION

Master of Health Administration
University of Health Sciences
2016-2020

SKILLS

- Healthcare Quality
- Regulatory Compliance
- Data Analytics
- Patient Care Improvement
- Team Leadership
- Continuous Improvement

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Quality Improvement Manager 2020-2023
HealthFirst Systems

- Developed and implemented quality improvement initiatives that enhanced patient care metrics.
- Conducted quality audits to ensure compliance with healthcare regulations.
- Led training programs for staff on quality assurance principles and practices.
- Collaborated with clinical teams to identify and address quality improvement opportunities.
- Utilized data analytics to monitor quality performance and report findings.
- Facilitated stakeholder meetings to promote quality improvement initiatives.

Quality Assurance Coordinator 2019-2020
CarePoint Health

- Assisted in the development of quality management frameworks for healthcare services.
- Participated in quality audits and compliance assessments.
- Documented quality issues and coordinated corrective actions with clinical staff.
- Supported the implementation of quality improvement training programs.
- Analyzed patient care data to identify trends and recommend improvements.
- Maintained comprehensive records of quality assessments for regulatory review.

ACHIEVEMENTS

- Achieved a 25% reduction in patient care errors through targeted quality initiatives.
- Recognized for excellence in quality management within the healthcare sector.
- Improved patient satisfaction scores by 30% through enhanced service quality.