



MICHAEL ANDERSON

Senior Infrastructure Program Manager

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SUMMARY

Dynamic Infrastructure Program Manager with over a decade of experience in orchestrating large-scale IT infrastructure projects. Recognized for a strategic approach that enhances operational efficiency and aligns IT initiatives with business objectives. Proven track record of leading cross-functional teams in the successful delivery of multimillion-dollar projects, ensuring adherence to timelines and budget constraints.

WORK EXPERIENCE

Senior Infrastructure Program Manager Tech Solutions Inc.

Jan 2023 - Present

- Directed a portfolio of infrastructure projects valued at over \$50 million.
- Implemented project management methodologies that increased delivery efficiency by 30%.
- Collaborated with C-suite executives to align IT strategy with business goals.
- Facilitated risk assessment workshops, mitigating potential project delays.
- Developed comprehensive project plans utilizing MS Project and JIRA.
- Mentored junior project managers, enhancing team capabilities and performance.

Infrastructure Project Manager Global Tech Solutions

Jan 2020 - Dec 2022

- Oversaw the deployment of cloud infrastructure for enterprise clients.
 - Managed vendor relationships to ensure compliance with service level agreements.
 - Utilized Agile methodologies to streamline project workflows.
 - Conducted post-project evaluations to capture lessons learned and improve future initiatives.
 - Prepared financial reports and forecasts for project budgets.
 - Engaged in stakeholder communication to provide project updates and gather feedback.
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EDUCATION

Master of Business Administration, Project Management, University of California, Berkeley

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Project Management, Risk Assessment, Stakeholder Engagement, Agile Methodologies, Cloud Infrastructure, Team Leadership
- **Awards/Activities:** Successfully delivered a critical infrastructure upgrade project three months ahead of schedule.
- **Awards/Activities:** Achieved a 95% customer satisfaction rating on project outcomes.
- **Awards/Activities:** Recognized as 'Project Manager of the Year' by the National Project Management Association in 2020.
- **Languages:** English, Spanish, French