



Michael ANDERSON

INFRASTRUCTURE PLANNING MANAGER

Dynamic Infrastructure Planning Manager with a specialization in telecommunications infrastructure, adept at steering projects that enhance connectivity and service delivery. Expertise in managing cross-functional teams and utilizing advanced project management tools to ensure successful project execution. Recognized for innovative problem-solving capabilities and a strong focus on customer satisfaction, leading to improved service metrics.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- Telecommunications
- Project Management
- Customer Satisfaction
- Data Analysis
- Team Collaboration
- Market Research

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN
TELECOMMUNICATIONS ENGINEERING,
STATE UNIVERSITY**

ACHIEVEMENTS

- Successfully led a \$30 million telecommunications upgrade project, increasing service capacity by 40%.
- Received 'Outstanding Project Leadership' award from the National Telecommunications Association.
- Improved customer satisfaction ratings by 20% through enhanced service delivery processes.

WORK EXPERIENCE

INFRASTRUCTURE PLANNING MANAGER

Telecom Innovations Ltd

2020 - 2025

- Oversaw the planning and execution of a nationwide telecommunications infrastructure upgrade.
- Implemented project management software to streamline operations and improve team communication.
- Collaborated with engineering teams to develop scalable network solutions.
- Conducted market research to identify emerging technologies and market demands.
- Prepared and presented project proposals to executive leadership for approval.
- Led training sessions for staff to enhance skills in new project management methodologies.

PROJECT MANAGER

Connective Solutions

2015 - 2020

- Managed multiple telecommunications projects, ensuring adherence to quality and budget standards.
- Facilitated communication among project stakeholders to ensure alignment on project goals.
- Developed detailed project schedules and milestones to track progress effectively.
- Conducted risk assessments and developed mitigation strategies for potential project issues.
- Monitored project expenditures, ensuring alignment with budgetary constraints.
- Utilized data analytics to enhance project performance and customer satisfaction metrics.