



MICHAEL ANDERSON

Information Security Consultant

Strategic Information Security Consultant focused on the retail industry with over 9 years of experience in protecting customer data and enhancing transactional security. My expertise includes developing security frameworks that comply with PCI-DSS and implementing effective fraud detection systems. I excel in risk assessment and incident management, ensuring that retail organizations can operate securely while maintaining customer trust.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Cybersecurity
University of Texas at Austin
2016-2020

SKILLS

- Fraud Prevention
- PCI-DSS Compliance
- Risk Management
- Security Training
- Incident Response
- Vulnerability Assessment

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Information Security Consultant 2020-2023

RetailSecure Solutions

- Developed and implemented a security framework that reduced fraud incidents by 45% in the first year.
- Conducted risk assessments and penetration testing for retail systems, ensuring compliance with PCI-DSS.
- Provided security training for over 300 employees, enhancing awareness of security protocols.
- Collaborated with IT and marketing teams to secure customer data during online transactions.
- Utilized security tools such as Fortinet and Palo Alto for threat detection and prevention.
- Reported security metrics to upper management, guiding strategic decision-making.

Cybersecurity Analyst 2019-2020

ShopSecure Inc.

- Monitored and analyzed security events, responding to incidents to mitigate impacts on operations.
- Assisted in the development of a secure payment processing system, enhancing customer trust.
- Conducted employee training sessions on recognizing social engineering attacks.
- Utilized incident management tools to track and resolve security issues promptly.
- Participated in security audits to ensure compliance with internal policies and external regulations.
- Developed comprehensive reports on security vulnerabilities and remediation strategies.

ACHIEVEMENTS

- Received the 'Best Security Initiative' award for reducing fraud incidents significantly.
- Successfully led a project that improved customer data protection measures.
- Achieved CompTIA Cybersecurity Analyst (CySA+) certification.