



Michael ANDERSON

QUALITY ASSURANCE ENGINEER

As a dedicated Industrial Quality Engineer with 6 years of experience in the electronics manufacturing industry, I have developed a strong foundation in quality assurance and process optimization. My career has been focused on implementing effective quality management systems that enhance product reliability and customer satisfaction. I have a thorough understanding of quality control tools and methodologies, which I apply to identify and resolve quality issues promptly.

CONTACT

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SKILLS

- Quality Assurance
- Process Optimization
- Quality Control Tools
- Team Training
- Root Cause Analysis
- Quality Metrics

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN ELECTRICAL ENGINEERING, GEORGIA INSTITUTE OF TECHNOLOGY

ACHIEVEMENTS

- Improved customer satisfaction ratings by 15% through quality initiatives.
- Recognized for outstanding contributions to quality improvement projects.
- Achieved a significant decrease in production downtime due to quality issues.

WORK EXPERIENCE

QUALITY ASSURANCE ENGINEER

ElectroMakers Ltd.

2020 - 2025

- Conducted quality inspections on electronic components to ensure adherence to specifications.
- Developed quality control plans that reduced defective products by 20%.
- Collaborated with engineering teams to resolve design-related quality issues.
- Trained assembly staff on quality standards and inspection protocols.
- Utilized quality management software to track and report quality metrics.
- Participated in root cause analysis for production defects.

QUALITY TECHNICIAN

Tech Innovations

2015 - 2020

- Assisted in the development of inspection procedures for new electronic products.
- Performed incoming inspections on raw materials and components.
- Documented non-conformities and assisted in corrective action processes.
- Supported quality audits and inspections from third-party agencies.
- Monitored production processes to ensure compliance with quality standards.
- Facilitated training for new hires on quality assurance practices.