MICHAEL
ANDERSON

Social Services Evaluator

- San Francisco, CA
- (555) 234-5678
- michael.anderson@email.com

Analytical Impact Evaluation Specialist with over 9 years of experience in the social services sector. Specialized in evaluating programs aimed at improving social welfare and community health. Strong expertise in statistical analysis and program assessment methodologies. Adept at working with multidisciplinary teams to assess program effectiveness and inform policy decisions. Committed to using data-driven insights to enhance service delivery and improve client outcomes.

WORK EXPERIENCE

Social Services Evaluator | Community Welfare Agency   Jan 2022 – Present

- Conducted evaluations of social service programs, leading to a 20% increase in service utilization.
- Utilized statistical software for data analysis, producing actionable insights.
- Collaborated with social workers to refine program delivery based on evaluation findings.
- Prepared detailed reports for stakeholders, highlighting key performance indicators.
- Facilitated training workshops for staff on evaluation methodologies.
- Engaged with clients to gather feedback on service effectiveness.

Program Analyst | Nonprofit Services Group   Jul 2019 – Dec 2021

- Assisted in evaluating community health programs, resulting in a 15% improvement in health outcomes.
- Analyzed program data to identify trends and inform service delivery improvements.
- Engaged with community members to understand their experiences and needs.
- Prepared comprehensive evaluation reports for funding agencies.
- Monitored the implementation of program recommendations to ensure effectiveness.
- Facilitated stakeholder meetings to discuss evaluation results and action plans.

SKILLS

Statistical Analysis   Program Evaluation   Data Reporting   Community Engagement   Social Welfare

EDUCATION

Master of Social Work   2015 – 2019
University of Chicago

ACHIEVEMENTS

- Received the 'Excellence in Service Evaluation' award from the community agency.
- Increased funding for programs by 25% through successful evaluation presentations.
- Contributed to the development of a new evaluation framework adopted by local agencies.

LANGUAGES

English   Spanish   French