



MICHAEL ANDERSON

IAM Engineer

Dynamic Identity and Access Management Engineer with over 4 years of experience in the telecommunications industry. I specialize in designing IAM frameworks that comply with industry regulations while ensuring seamless user access to critical systems. My technical skills include expertise in IAM tools such as SailPoint and RSA SecurID. I have successfully led projects that enhanced security protocols and improved user satisfaction.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Information Technology

University
2016-2020

SKILLS

- Telecommunications Security
- IAM Frameworks
- Risk Assessment
- Incident Response
- User Training
- SailPoint

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

IAM Engineer

2020-2023

Telecom Innovations Corp.

- Designed and implemented IAM frameworks that meet compliance requirements.
- Configured SailPoint to manage user access and permissions.
- Conducted risk assessments to identify security vulnerabilities.
- Collaborated with cross-functional teams to enhance IAM processes.
- Provided training on IAM tools and security best practices.
- Developed incident response plans for IAM-related security breaches.

Access Control Analyst

2019-2020

ConnectTel Ltd.

- Managed access requests and maintained IAM systems for telecommunications applications.
- Participated in audits to ensure compliance with industry regulations.
- Provided technical support for IAM-related issues from users.
- Reviewed access permissions to ensure alignment with business needs.
- Engaged in continuous monitoring of user access to detect anomalies.
- Documented IAM processes and contributed to policy updates.

ACHIEVEMENTS

- Improved user satisfaction ratings by 30% after implementing IAM enhancements.
- Achieved 100% compliance during the last audit.
- Recognized for excellence in IAM project delivery.