MA

Michael Anderson
IAM ENGINEER

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SKILLS

- IAM
- Auth0
- Centrify
- User Experience
- Security Assessments
- Access Management

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING, INSTITUTE OF TECHNOLOGY, 2015

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 50% reduction in user authentication issues post-implementation of new IAM solutions.
- Recognized for outstanding teamwork in a cross-departmental IAM project.
- Contributed to a project that improved user satisfaction ratings by 20% through enhanced security measures.

Innovative IAM Engineer with over 6 years of experience in the telecommunications sector. Expertise in designing IAM solutions that enhance security and user experience across mobile and web platforms. Proficient in utilizing tools like Auth0 and Centrify to manage user identities effectively. Strong understanding of access management protocols and cybersecurity threats specific to telecommunications.

EXPERIENCE

IAM ENGINEER
Telecom Innovations Ltd.
2016 - Present

- Designed and implemented IAM solutions for mobile applications, improving user authentication processes.
- Collaborated with development teams to integrate Auth0 for secure user management.
- Conducted security assessments to identify potential vulnerabilities in IAM systems.
- Developed role-based access policies that enhanced user experience while maintaining security.
- Provided ongoing support and training for users on IAM tools and processes.
- Monitored IAM systems for compliance with industry standards.

IAM ANALYST
ConnectTech Solutions
2014 - 2016

- Assisted in the deployment of Centrify to streamline user access management across platforms.
- Conducted user access reviews and audits, reporting findings to management.
- Developed documentation for IAM processes to improve efficiency and compliance.
- Provided support for IAM systems and resolved user issues effectively.
- Engaged with cross-functional teams to enhance IAM strategies.
- Participated in training sessions for employees on IAM policies and best practices.