# Michael
## ANDERSON

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## CONTACT

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- San Francisco, CA

## SKILLS

- Technical expertise
- Customer service
- Installation
- Safety compliance
- Team collaboration
- Problem-solving

## LANGUAGES

- English
- Spanish
- French

## EDUCATION

**CERTIFICATION IN HVAC TECHNOLOGY, NATIONAL INSTITUTE OF HEATING**

## ACHIEVEMENTS

- Recognized for achieving a 95% client satisfaction rating in service delivery.
- Received commendation for outstanding performance during peak service periods.
- Enhanced team efficiency through proactive communication and support.

## HVAC TECHNICIAN

Proficient HVAC Plumber with extensive experience in both commercial and residential HVAC systems, praised for technical expertise and problem-solving abilities. Demonstrates a strong commitment to customer satisfaction and possesses a proven ability to work under pressure in fast-paced environments. Skilled in installing and maintaining cutting-edge HVAC technology, ensuring compliance with all applicable codes and regulations.

## WORK EXPERIENCE

### HVAC TECHNICIAN
All Seasons HVAC Services
2020 - 2025

- Performed installations of HVAC systems in residential and light commercial settings.
- Executed repairs and maintenance on a wide array of HVAC equipment.
- Collaborated with team members to ensure timely project completion.
- Conducted routine inspections to ensure compliance with safety regulations.
- Documented service activities for billing and reporting purposes.
- Provided clients with comprehensive system usage instructions and maintenance tips.

### APPRENTICE HVAC TECHNICIAN
Comfort Air Systems
2015 - 2020

- Assisted senior technicians in installing and servicing HVAC systems.
- Learned to diagnose and rectify HVAC malfunctions under supervision.
- Participated in safety training and adhered to compliance standards.
- Maintained tools and equipment in excellent working condition.
- Supported inventory management by tracking parts usage.
- Gained hands-on experience in customer service interactions.