



MICHAEL ANDERSON

Human Factors Research Analyst

Creative and analytical Human Factors Researcher with a dual background in behavioral science and software development. Over 4 years of experience in tech startups, focusing on user research to drive product innovation. My passion lies in understanding user behavior and translating insights into actionable design strategies. I excel in conducting qualitative and quantitative research, utilizing various methodologies to gather user feedback and improve product features.

CONTACT

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San Francisco, CA

EDUCATION

Bachelor of Science in Behavioral Science

University of California
2016

SKILLS

- User Research
- Usability Testing
- Behavioral Analysis
- Agile Methodology
- Data Analysis
- Collaboration

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Human Factors Research Analyst

2020-2023

Innovative Startups Inc.

- Conducted user interviews and surveys to gather insights on user needs and preferences for new software features.
- Analyzed user feedback to identify trends and opportunities for product enhancements.
- Collaborated with developers and designers in agile sprints to implement user-centered design solutions.
- Facilitated usability testing sessions, providing actionable recommendations for design improvements.
- Utilized analytics tools to track user behavior and assess the impact of design changes.
- Presented findings to stakeholders, shaping product development direction based on user insights.

User Experience Researcher

2019-2020

Tech Innovators LLC

- Conducted market research to identify user preferences and industry trends in software applications.
- Collaborated with cross-functional teams to develop user personas and scenarios for new products.
- Participated in design reviews, providing user-centered feedback to improve product usability.
- Utilized A/B testing to evaluate user responses to different design variations.
- Created detailed reports summarizing research findings and recommendations for product teams.
- Engaged with users to gather insights on their experiences with existing products.

ACHIEVEMENTS

- Contributed to a project that increased user engagement by 20% through design improvements based on user feedback.
- Recognized for outstanding performance as a team member in an agile development environment.
- Presented findings at local tech meetups, enhancing community awareness of user-