



Phone: (555) 234-5678

Email: michael.anderson@email.com

Address: San Francisco, CA

Website: www.michaelanderson.com

EXPERTISE SKILLS

- User Research
- Usability Testing
- Educational Technology
- Instructional Design
- Data Analysis
- User-Centered Design

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Education in Instructional Design, University of Arizona, 2016

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

HUMAN FACTORS RESEARCH SPECIALIST

Detail-oriented Human Factors Researcher with a focus on educational technology and user engagement. With over 7 years of experience in the education sector, I specialize in designing user-centered learning platforms that cater to diverse learner needs. My role involves conducting extensive user research, developing prototypes, and performing usability testing to ensure that educational products are effective and accessible.

PROFESSIONAL EXPERIENCE

LearnTech Innovators

Mar 2018 - Present

Human Factors Research Specialist

- Led user research projects aimed at improving educational software usability for K-12 environments.
- Conducted usability tests with students and teachers, resulting in design changes that improved user satisfaction by 40%.
- Developed user personas and journey maps to guide the design process of new learning tools.
- Collaborated with instructional designers to create engaging learning experiences based on user feedback.
- Presented findings to stakeholders, influencing product roadmaps and features.
- Conducted workshops on user-centered design for educators, enhancing their understanding of usability principles.

EdTech Solutions

Dec 2015 - Jan 2018

User Experience Researcher

- Designed and executed user studies to evaluate the effectiveness of online learning platforms.
- Utilized survey tools to gather quantitative data on user satisfaction and learning outcomes.
- Collaborated with development teams to implement design improvements based on user insights.
- Facilitated focus groups to gather qualitative feedback from educators and students.
- Analyzed learning analytics data to identify trends and inform design decisions.
- Created detailed reports to communicate research findings and recommendations to stakeholders.

ACHIEVEMENTS

- Increased user engagement by 50% through iterative design enhancements based on user feedback.
- Presented at the National EdTech Conference on best practices for usability in educational technology.
- Received recognition for outstanding contributions to user-centered design in educational products.