MICHAEL ANDERSON

Senior Human Factors Engineer

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SUMMARY

Results-driven Human Factors Engineer with over 8 years of experience in enhancing user experience through meticulous research and design in the healthcare technology sector. Proven ability to apply human-centered design principles to develop user interfaces that align with clinical workflows. Skilled in conducting usability testing, facilitating stakeholder workshops, and collaborating with cross-functional teams to achieve project goals.

WORK EXPERIENCE

Senior Human Factors Engineer HealthTech Innovations   *Jan 2023 - Present*

- Led user experience research initiatives to identify usability issues in medical devices.
- Conducted heuristic evaluations and usability testing sessions with clinicians.
- Developed user personas and journey maps to inform design decisions.
- Collaborated with product managers and engineers to iterate on design solutions.
- Presented findings and recommendations to stakeholders, resulting in actionable project changes.
- Trained junior engineers in user-centered design methodologies.

Human Factors Specialist MedTech Solutions   *Jan 2020 - Dec 2022*

- Facilitated focus groups to gather user feedback on prototype designs.
- Analyzed user data to identify trends and inform design improvements.
- Created design specifications and documentation for engineering teams.
- Managed projects that improved device usability ratings by 25%.
- Conducted training sessions for users on new product functionalities.
- Collaborated with regulatory teams to ensure compliance with safety standards.

EDUCATION

Master of Science in Human Factors Engineering, University of California, Berkeley   *Sep 2019 - Oct 2020*

ADDITIONAL INFORMATION

- **Technical Skills:** User Experience Research, Usability Testing, Prototyping, Regulatory Compliance, Cross-functional Collaboration, Wireframing
- **Awards/Activities:** Improved usability of a critical medical device leading to a 40% decrease in user error.
- **Awards/Activities:** Received the 'Innovator of the Year' award for contributions to product design.
- **Awards/Activities:** Published research on user interface design in a peer-reviewed journal.
- **Languages:** English, Spanish, French