



MICHAEL ANDERSON

HOUSING QUALITY PROGRAM DIRECTOR

PROFILE

Accomplished Housing Quality Manager with extensive experience in the public sector, specializing in the enhancement of housing conditions through strategic oversight and innovative solutions. Renowned for a deep understanding of housing policies and regulations, along with a strong ability to lead teams in executing quality improvement initiatives. Demonstrated expertise in data-driven decision-making, ensuring compliance with standards while advocating for tenant rights.

EXPERIENCE

HOUSING QUALITY PROGRAM DIRECTOR

State Housing Agency

2016 - Present

- Oversaw statewide housing quality programs, ensuring compliance with federal and state regulations.
- Developed strategic plans to enhance housing quality and tenant satisfaction.
- Coordinated with multiple stakeholders to implement community-driven housing initiatives.
- Led a team of professionals in conducting housing quality assessments.
- Analyzed program data to identify areas for improvement and report findings to senior management.
- Facilitated workshops aimed at educating property owners about compliance requirements.

HOUSING COMPLIANCE OFFICER

Metropolitan Housing Authority

2014 - 2016

- Conducted compliance audits of housing programs to ensure adherence to established guidelines.
- Engaged with tenants to resolve disputes and improve housing conditions.
- Prepared comprehensive reports on housing quality issues and compliance status.
- Collaborated with legal teams to address non-compliance cases.
- Utilized GIS tools to map housing quality trends across the region.
- Participated in community meetings to promote housing initiatives and gather feedback.

CONTACT

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SKILLS

- Strategic Planning
- Compliance Auditing
- Community Partnership
- Data Interpretation
- Team Management
- Policy Development

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN URBAN STUDIES, CITY UNIVERSITY

ACHIEVEMENTS

- Achieved a 40% increase in tenant satisfaction ratings through quality improvement initiatives.
- Implemented a new compliance tracking system that reduced reporting errors by 50%.
- Recipient of the Housing Innovator Award for excellence in program management.