



MICHAEL ANDERSON

LEAD HOUSE CLEANER

PROFILE

Dedicated House Cleaning Specialist with extensive experience in residential and commercial cleaning services, recognized for delivering unparalleled results. Expertise in managing complex cleaning tasks and ensuring environments are immaculate and hygienic. Demonstrated ability to utilize innovative cleaning methods and state-of-the-art equipment, contributing to increased productivity and client satisfaction. Committed to continuous improvement and professional development, with a strong focus on training new staff to uphold company standards.

EXPERIENCE

LEAD HOUSE CLEANER

Sparkle Clean Co.

2016 - Present

- Executed comprehensive cleaning strategies for diverse clientele, enhancing overall satisfaction.
- Trained new team members on effective cleaning techniques and safety measures.
- Conducted quality inspections to ensure adherence to company standards.
- Managed scheduling and logistics for cleaning assignments, optimizing resource allocation.
- Utilized cleaning management software to track progress and client feedback.
- Maintained accurate records of cleaning supplies and equipment usage.

CLEANING TECHNICIAN

Clean Sweep Services

2014 - 2016

- Performed detailed cleaning tasks in residential homes, ensuring high-quality results.
- Maintained equipment and supplies, reporting any maintenance needs promptly.
- Developed customized cleaning plans based on client preferences and requirements.
- Collaborated with team members to ensure efficient service delivery.
- Assisted in inventory management and supply ordering processes.
- Engaged with clients to gather feedback and improve service offerings.

CONTACT

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SKILLS

- cleaning techniques
- team management
- client engagement
- safety compliance
- inventory management
- quality assurance

LANGUAGES

- English
- Spanish
- French

EDUCATION

HIGH SCHOOL DIPLOMA, LINCOLN HIGH SCHOOL, 2014

ACHIEVEMENTS

- Recognized for outstanding service with multiple client commendations.
- Achieved a 95% client satisfaction rate based on post-service surveys.
- Implemented new cleaning schedules that improved operational efficiency by 25%.