

MICHAEL ANDERSON

Hospitality Instructor

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Enthusiastic educator with a passion for cultivating the next generation of hospitality leaders. Focused on creating an inclusive and engaging learning environment that fosters student success and professional growth. Expertise in hospitality operations, customer service, and event management. Committed to integrating experiential learning opportunities that bridge theory with practice. Proven ability to inspire students through innovative teaching methods and hands-on experiences.

WORK EXPERIENCE

Hospitality Instructor | Sunshine State College

Jan 2022 – Present

- Taught courses in hospitality operations with an emphasis on customer service.
- Developed experiential learning projects to enhance student engagement.
- Collaborated with local businesses for internship and job placement opportunities.
- Conducted workshops on event planning and management.
- Provided individualized support for students to achieve their goals.
- Organized hospitality career days to connect students with employers.

Event Management Coordinator | Local Convention Center

Jul 2019 – Dec 2021

- Planned and executed a range of events, enhancing community engagement.
- Managed budgets and logistics for successful event delivery.
- Collaborated with vendors and stakeholders to ensure event success.
- Implemented feedback mechanisms to improve future events.
- Trained staff on customer service excellence and operational procedures.
- Developed promotional materials to enhance event visibility.

SKILLS

Customer Service

Event Planning

Experiential Learning

Student Support

Community Engagement

Collaboration

EDUCATION

Bachelor of Science in Hospitality Management

2015 – 2019

Florida International University

ACHIEVEMENTS

- Increased student satisfaction by 40% through innovative teaching strategies.
- Organized a successful community event that attracted over 500 attendees.
- Recognized for excellence in student support and engagement.

LANGUAGES

English

Spanish

French