



Michael ANDERSON

HOME CARE COORDINATOR

Dynamic Home Care Coordinator with a rich background in enhancing patient care through innovative program development and implementation. Expertise in assessing patient needs and aligning services to promote optimal health outcomes. Exceptional communication skills paired with a strong commitment to patient education and advocacy. Proven success in leading teams to deliver high-quality care while adhering to industry regulations and standards.

CONTACT

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SKILLS

- program development
- patient education
- regulatory compliance
- team leadership
- scheduling optimization
- community engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

**ASSOCIATE DEGREE IN NURSING,
COMMUNITY COLLEGE OF HEALTH,
2017**

ACHIEVEMENTS

- Improved patient satisfaction scores by 35% through targeted program initiatives.
- Recognized as Top Performer in Home Care for outstanding service in 2021.
- Reduced operational delays by 20% through effective scheduling practices.

WORK EXPERIENCE

HOME CARE COORDINATOR

Bright Futures Home Care
2020 - 2025

- Conducted comprehensive evaluations to determine patient eligibility for services.
- Facilitated interdisciplinary team meetings to discuss patient care strategies.
- Managed care scheduling to optimize resource utilization and patient access.
- Implemented patient education programs to promote health literacy.
- Monitored compliance with health and safety regulations during home visits.
- Developed referral networks with community organizations for additional support.

FIELD SUPERVISOR

Compassionate Care Home Services
2015 - 2020

- Supervised home health aides, ensuring adherence to care protocols.
- Conducted regular quality checks on patient care practices.
- Provided mentorship and training to new staff members.
- Collaborated with insurance providers to facilitate claims processing.
- Analyzed patient feedback to drive service improvements.
- Organized community workshops to raise awareness about home health services.