



MICHAEL ANDERSON

HOME CARE COORDINATOR

CONTACT

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-  San Francisco, CA

SKILLS

- patient-centered care
- team management
- regulatory knowledge
- data analysis
- telehealth integration
- training development

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF PUBLIC HEALTH, HEALTH ADMINISTRATION, STATE UNIVERSITY, 2016

ACHIEVEMENTS

- Achieved a 25% increase in service utilization through targeted marketing strategies.
- Recognized for outstanding leadership with the Excellence in Home Care Award in 2021.
- Reduced operational costs by 20% through process optimization initiatives.

PROFILE

Accomplished Home Care Coordinator with a robust history of improving patient outcomes through effective management of home health services. Expertise in establishing and nurturing partnerships with healthcare professionals, patients, and families to facilitate comprehensive care plans tailored to individual needs. Proven ability to lead teams in dynamic environments, ensuring adherence to best practices while fostering a culture of compassion and respect.

EXPERIENCE

HOME CARE COORDINATOR

Elder Care Associates

2016 - Present

- Implemented personalized care assessments to align services with patient needs.
- Collaborated with physicians to develop and adjust treatment plans.
- Supervised caregiver performance through regular evaluations and feedback sessions.
- Maintained accurate and timely documentation of patient interactions.
- Coordinated training workshops focusing on patient-centered care.
- Utilized telehealth solutions to improve patient engagement and monitoring.

HOME HEALTH AIDE SUPERVISOR

Caring Hands Home Health

2014 - 2016

- Oversaw daily operations of home health aides, ensuring quality care delivery.
- Developed training materials for staff on regulatory compliance and best practices.
- Facilitated communication between patients and healthcare providers.
- Conducted regular audits of patient records to ensure accuracy and compliance.
- Implemented patient feedback surveys to gauge satisfaction levels.
- Coordinated community events to raise awareness about home care services.