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SKILLS

- Operational Performance
- Team Leadership
- Project Management
- Data Analysis
- Safety Compliance
- Community Engagement

EDUCATION

**BACHELOR OF SCIENCE IN CIVIL
ENGINEERING, UNIVERSITY OF FLORIDA**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 30% reduction in maintenance costs through process improvements.
- Recognized for outstanding leadership and team development initiatives.
- Successfully implemented a new operational framework that enhanced service delivery.

Michael Anderson

HIGHWAY OPERATIONS SUPERVISOR

Results-driven Highway Operations Manager with a focus on improving operational performance and safety within the transportation sector. Over 9 years of experience managing highway operations and maintenance, specializing in the implementation of efficient management systems and processes. Proven ability to analyze operational data and develop actionable strategies to enhance service delivery.

EXPERIENCE

HIGHWAY OPERATIONS SUPERVISOR

Regional Transportation Authority

2016 - Present

- Supervised daily highway operations, ensuring compliance with safety regulations.
- Developed and implemented operational protocols that improved service efficiency.
- Managed a team of 15 maintenance personnel, focusing on professional development.
- Analyzed performance data to identify areas for improvement.
- Coordinated maintenance schedules to minimize disruption to traffic.
- Engaged with community stakeholders to address operational concerns.

HIGHWAY MAINTENANCE COORDINATOR

County Public Works

2014 - 2016

- Coordinated maintenance activities for over 100 miles of highway.
- Implemented a preventive maintenance program that extended roadway lifespan.
- Managed vendor contracts for road repair and maintenance services.
- Conducted regular inspections to ensure compliance with safety standards.
- Prepared budget proposals for maintenance funding.
- Collaborated with engineering teams to plan road improvements.