MA

MICHAEL ANDERSON

Healthcare IT Project Manager

📞 CONTACT

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📍 San Francisco, CA

🎓 EDUCATION

Master of Science in Information Systems

University of Texas
2017

⭐ SKILLS

- Project Management
- EHR Systems
- Stakeholder Engagement
- Data Analysis
- Compliance
- Team Collaboration

🗣 LANGUAGES

- English
- Spanish
- French

Strategic Healthcare IT Operations Manager with a rich background in driving technological advancements that enhance healthcare delivery. Possessing a keen understanding of healthcare regulations and IT compliance, with a strong focus on optimizing operational workflows. Proven success in managing diverse teams and collaborating with stakeholders to implement IT solutions that meet clinical and administrative needs.

💼 WORK EXPERIENCE

Healthcare IT Project Manager
2020-2023

Unity Health Partners

- Managed the rollout of an enterprise-wide EHR system, improving documentation efficiency by 45%.
- Led project teams in the development of custom healthcare applications tailored to specific departmental needs.
- Established strong relationships with clinical stakeholders to gather requirements and ensure project alignment.
- Developed and monitored project timelines, ensuring on-time delivery of IT solutions.
- Facilitated training programs that increased technology adoption rates among staff.
- Analyzed project outcomes to identify areas for improvement and future growth.

IT Operations Analyst
2019-2020

CareFirst Hospital

- Supported the implementation of telehealth services, resulting in a 30% increase in virtual appointments.
- Conducted analysis of IT systems to identify inefficiencies and recommend solutions.
- Assisted in compliance audits, ensuring adherence to healthcare regulations.
- Provided user support and training on various healthcare IT applications.
- Collaborated with IT teams to enhance system performance and reliability.
- Maintained documentation of IT processes and procedures for reference and training.

★ ACHIEVEMENTS

- Enhanced documentation efficiency by 45% through successful EHR implementation.
- Achieved a 30% increase in virtual appointments through telehealth service rollout.
- Recognized for outstanding project management skills during IT audits.