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EXPERTISE SKILLS

- Healthcare Operations
- Predictive Analytics
- SQL Server
- Power BI
- SPSS
- Performance Improvement

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Public Health, University of Michigan, 2016

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

LEAD DATA ANALYST

Innovative Healthcare Data Analyst with a strong foundation in healthcare operations and analytics, dedicated to enhancing patient care through data-driven insights. Extensive experience in utilizing various analytical methodologies to assess healthcare trends and improve operational efficiency. Adept at collaborating with clinical and administrative teams to develop strategies that leverage data for improved decision-making.

PROFESSIONAL EXPERIENCE

Premier Health Services

Mar 2018 - Present

Lead Data Analyst

- Oversaw the analytics team in developing predictive models that forecast patient admission rates.
- Implemented data-driven initiatives that resulted in a 25% improvement in operational efficiency.
- Utilized SQL Server and Microsoft Power BI for advanced data analysis and reporting.
- Facilitated training sessions for staff on the use of analytics tools and best practices.
- Collaborated with management to define key performance metrics and objectives.
- Presented findings to the board, influencing strategic planning and resource allocation.

Metro Health System

Dec 2015 - Jan 2018

Data Analyst

- Performed detailed analyses of patient care data to identify performance improvement opportunities.
- Assisted in the development of reports for regulatory compliance and quality assurance.
- Participated in team meetings to discuss data findings and proposed solutions.
- Utilized Excel and SPSS for data analysis and reporting purposes.
- Maintained comprehensive documentation of data processes and methodologies.
- Supported the implementation of a new electronic health record system with data migration efforts.

ACHIEVEMENTS

- Led a project that reduced patient wait times by 30% through data analysis and strategic recommendations.
- Received the Excellence in Analytics Award for outstanding contributions to healthcare data initiatives.
- Authored a comprehensive report that identified key areas for operational improvement.