



MICHAEL ANDERSON

TELEHEALTH PROGRAM MANAGER

CONTACT

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- San Francisco, CA

SKILLS

- Telehealth solutions
- Remote monitoring
- Program development
- Data analysis
- Vendor management
- Patient engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATION MANAGEMENT, STATE UNIVERSITY

ACHIEVEMENTS

- Expanded telehealth services to 15 new locations, resulting in a 50% increase in patient enrollment.
- Recognized as Employee of the Year for exceptional leadership in telehealth initiatives.
- Achieved a 90% patient satisfaction rate for telehealth services implemented.

PROFILE

Esteemed Health Technology Specialist with a robust background in telehealth and remote patient monitoring solutions. Demonstrated ability to enhance patient engagement through the effective use of digital health platforms and technologies. Expertise in developing strategic partnerships with technology vendors to align solutions with organizational goals. Proficient in evaluating and implementing telemedicine systems that improve access to care and patient satisfaction.

EXPERIENCE

TELEHEALTH PROGRAM MANAGER

Connected Care Services

2016 - Present

- Designed and implemented a comprehensive telehealth program that increased patient access by 40%.
- Managed vendor relationships to ensure the delivery of high-quality telemedicine solutions.
- Conducted user training sessions to promote the adoption of telehealth technologies.
- Monitored program metrics and adjusted strategies to enhance service effectiveness.
- Collaborated with clinical teams to integrate remote monitoring into existing workflows.
- Developed marketing materials to promote telehealth services to patients.

HEALTH TECHNOLOGY COORDINATOR

Health Innovations Group

2014 - 2016

- Supported the integration of remote patient monitoring systems within primary care settings.
- Analyzed patient feedback to improve telehealth service offerings.
- Assisted in the development of policies governing telemedicine practices.
- Conducted technical troubleshooting for telehealth applications and devices.
- Facilitated stakeholder meetings to discuss technology implementation challenges.
- Maintained accurate records of telehealth usage and outcomes for reporting purposes.