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SKILLS

- Health IT Management
- Data Analysis
- Training and Development
- Compliance Management
- Operational Efficiency
- Team Collaboration

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATION MANAGEMENT, UNIVERSITY OF FLORIDA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved patient satisfaction scores by 30% through effective technology integration.
- Led a team that achieved a 25% reduction in system downtime during implementations.
- Recognized for outstanding performance with the 'Excellence in Service Award' in 2021.

Michael Anderson

HEALTH TECHNOLOGY OPERATIONS MANAGER

Dedicated Health Technology Program Manager with a robust background in healthcare operations and technology integration. Expertise includes the management of health IT projects aimed at improving clinical workflows and patient experiences. Known for exceptional organizational skills and a commitment to fostering a culture of collaboration and transparency among teams. Proficient in analyzing complex data sets to inform strategic decisions and enhance service delivery.

EXPERIENCE

HEALTH TECHNOLOGY OPERATIONS MANAGER

Patient First Technologies

2016 - Present

- Managed the implementation of health IT systems across multiple clinical sites.
- Conducted training sessions for staff to ensure smooth transitions to new technologies.
- Analyzed operational data to identify areas for improvement and efficiency gains.
- Collaborated with clinicians to develop user-friendly technology solutions.
- Ensured compliance with health regulations during system implementations.
- Facilitated regular team meetings to promote communication and project updates.

HEALTH IT ANALYST

TechHealth Solutions

2014 - 2016

- Supported health IT projects by providing data analysis and reporting.
- Assisted in system testing and validation to ensure functionality.
- Developed documentation for system processes and user guides.
- Collaborated with project managers to align technology solutions with clinical needs.
- Conducted user training and support for new software implementations.
- Monitored project timelines and reported progress to stakeholders.