MICHAEL ANDERSON

Health Systems Manager

CONTACT

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San Francisco, CA

EDUCATION

Bachelor of Arts in Health Administration

University of Southern California
2016-2020

SKILLS

- technology management
- process improvement
- compliance auditing
- team leadership
- vendor relations
- project management

LANGUAGES

- English
- Spanish
- French

Innovative Health Technology Operations Manager with a strong focus on enhancing operational processes through technology in the healthcare sector. Demonstrates a commitment to improving patient care and safety through effective technology management and integration. Adept at leading teams and projects that drive strategic initiatives and operational improvements. Proven track record in managing vendor relationships and ensuring compliance with healthcare regulations.

WORK EXPERIENCE

Health Systems Manager
2020-2023

Pioneer Health Technologies

- Directed the implementation of a new health information exchange platform.
- Managed compliance audits to ensure adherence to regulatory requirements.
- Developed training programs for clinical staff on new technology systems.
- Oversaw project budgets and resource allocation for technology initiatives.
- Collaborated with clinical leaders to align technology projects with patient care goals.
- Utilized performance metrics to drive improvements in service delivery.

Project Assistant
2019-2020

NextGen Healthcare Solutions

- Supported the rollout of a new electronic medical records system.
- Assisted in the collection of user feedback to improve system functionalities.
- Coordinated training sessions for healthcare providers on new software.
- Maintained project documentation and progress reports for management review.
- Helped establish communication channels between IT and clinical staff.
- Monitored the implementation process to ensure timely completion of milestones.

ACHIEVEMENTS

- Increased operational efficiency by 40% through successful technology integration.
- Recognized for exceptional leadership in managing healthcare technology projects.
- Achieved a significant reduction in patient data errors through enhanced systems.