



# Michael ANDERSON

## TELEHEALTH PROGRAM DIRECTOR

Dynamic Health Technology Officer with a focus on telehealth innovation and patient-centered care. Committed to transforming healthcare delivery through technology that enhances accessibility and quality of care. Possesses a strong foundation in project management and stakeholder engagement, ensuring successful implementation of health technology initiatives. Demonstrated ability to drive change by collaborating with clinical teams to align technology solutions with patient needs.

### CONTACT

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### SKILLS

- Telehealth innovation
- Patient-centered care
- Project management
- Community engagement
- Training development
- Program evaluation

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF PUBLIC HEALTH, JOHNS HOPKINS UNIVERSITY, 2017**

### ACHIEVEMENTS

- Increased telehealth program utilization by 50% within the first year.
- Received the Community Impact Award for outstanding service in health technology.
- Published articles on telehealth trends in peer-reviewed journals.

### WORK EXPERIENCE

#### TELEHEALTH PROGRAM DIRECTOR

Virtual Health Solutions

2020 - 2025

- Launched a comprehensive telehealth program that increased patient access by 70%.
- Developed partnerships with community organizations to promote telehealth services.
- Managed a team of 10 in the execution of telemedicine initiatives.
- Conducted needs assessments to tailor telehealth services to patient demographics.
- Implemented training for healthcare providers on telehealth best practices.
- Evaluated program effectiveness through patient feedback and usage statistics.

#### HEALTH TECHNOLOGY EDUCATOR

HealthTech Academy

2015 - 2020

- Designed and delivered training programs for healthcare professionals on emerging health technologies.
- Created educational materials that increase understanding of telehealth tools.
- Facilitated workshops for patients to enhance digital health literacy.
- Conducted evaluations of training effectiveness and made improvements based on feedback.
- Collaborated with clinical staff to identify training needs related to technology.
- Promoted a culture of continuous learning in health technology applications.