



# MICHAEL ANDERSON

Quality Assurance Supervisor

Exemplifying a strong dedication to quality assurance in the handicraft industry, this individual possesses a comprehensive background in quality inspection and product evaluation. A meticulous professional, skilled in identifying quality issues and implementing effective solutions, has consistently contributed to the enhancement of product standards. The ability to collaborate with artisans and production teams fosters a shared commitment to quality excellence.

## CONTACT

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- San Francisco, CA

## EDUCATION

### Bachelor of Arts in Quality Management

College of Crafts  
2016-2020

## SKILLS

- Quality Assurance
- Team Supervision
- Quality Auditing
- Documentation
- Communication
- Continuous Improvement

## LANGUAGES

- English
- Spanish
- French

## WORK EXPERIENCE

### Quality Assurance Supervisor

2020-2023

Artisan Heritage

- Supervised quality assurance operations for a range of handcrafted products.
- Developed and implemented quality assurance protocols and procedures.
- Conducted regular quality audits to ensure compliance with standards.
- Collaborated with artisans to enhance product quality through training and support.
- Maintained quality documentation and records for audit purposes.
- Reported quality metrics and findings to senior management.

### Quality Inspector

2019-2020

Crafted Wonders

- Conducted inspections of handcrafted products to verify quality standards.
- Documented quality findings and addressed issues with production teams.
- Participated in quality improvement initiatives and training sessions.
- Utilized inspection tools to assess product quality against specifications.
- Maintained accurate records of inspections and assessments.
- Engaged in continuous learning to stay updated on quality standards.

## ACHIEVEMENTS

- Achieved a 20% increase in product quality ratings through targeted quality initiatives.
- Recognized for excellence in quality assurance with a company award.
- Successfully developed a training program that improved inspection accuracy by 25%.