



# Michael ANDERSON

## QUALITY ASSURANCE COORDINATOR

Demonstrating an unwavering commitment to quality inspection within the handicraft sector, this individual possesses a solid foundation in quality assurance principles and practices. A results-oriented professional, adept at employing analytical skills to assess product quality and enforce compliance with industry standards. The ability to collaborate with artisans and production teams effectively ensures that quality objectives are met consistently.

### CONTACT

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### SKILLS

- Quality Assurance
- Data Analysis
- Communication
- Inspection Techniques
- Team Collaboration
- Continuous Improvement

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN QUALITY  
MANAGEMENT, ACADEMY OF CRAFTS**

### ACHIEVEMENTS

- Improved overall product quality ratings by 25% through enhanced inspection processes.
- Recognized for excellence in quality assurance with a company-wide award.
- Successfully implemented a new training program that increased employee engagement in quality initiatives.

### WORK EXPERIENCE

#### QUALITY ASSURANCE COORDINATOR

Crafted Traditions

2020 - 2025

- Coordinated quality assurance activities and inspections across multiple production lines.
- Developed quality control checklists and inspection criteria.
- Analyzed inspection data to identify trends and propose improvements.
- Maintained communication with production teams to ensure quality compliance.
- Trained new employees on quality standards and inspection processes.
- Prepared quality reports for management review.

#### QUALITY INSPECTOR

Artisan Handicrafts

2015 - 2020

- Conducted final inspections on a variety of handcrafted products.
- Documented quality findings and communicated issues to production staff.
- Assisted in the development of quality metrics and performance indicators.
- Participated in quality improvement initiatives and workshops.
- Utilized inspection tools to assess product quality against standards.
- Maintained accurate inspection records and reports.