MICHAEL
ANDERSON

Senior Program Manager

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Strategic and results-driven GovTech Program Manager with over 10 years of dedicated experience in facilitating the intersection of technology and public governance. Proven expertise in managing complex projects that enhance governmental operations through innovative technological solutions. Demonstrated ability to lead cross-functional teams and drive initiatives that improve efficiency, transparency, and citizen engagement.

WORK EXPERIENCE

Senior Program Manager | TechGov Solutions   Jan 2022 – Present

- Led the implementation of a statewide digital services platform improving citizen access by 40%.
- Managed a team of 15 in the development of innovative solutions for public sector challenges.
- Collaborated with government officials to align technology initiatives with policy objectives.
- Conducted comprehensive risk assessments to ensure compliance with federal regulations.
- Facilitated workshops aimed at enhancing digital literacy among government employees.
- Utilized project management tools to track progress and deliverables, ensuring timely completion.

Program Coordinator | City Innovation Office   Jul 2019 – Dec 2021

- Coordinated the deployment of an open data initiative that increased public data access by 50%.
- Developed project timelines and budgets, ensuring alignment with city council priorities.
- Engaged with community stakeholders to gather feedback on technology-driven services.
- Implemented training programs that improved staff competency in digital tools.
- Analyzed project outcomes to inform future technology investments and initiatives.
- Presented findings to city leadership, resulting in increased funding for digital projects.

SKILLS

Project Management   Stakeholder Engagement   Data Analysis   Regulatory Compliance   Digital Transformation

Public Policy

EDUCATION

Master of Public Administration   University of California

Harvard University; Bachelor of Science in Information Technology

ACHIEVEMENTS

- Received the Government Excellence Award for innovative technology implementation in 2022.
- Successfully secured $2 million in funding for digital initiatives from state grants.
- Increased citizen satisfaction ratings by 30% through improved service delivery systems.

LANGUAGES

English   Spanish   French