



MICHAEL ANDERSON

PROGRAM DIRECTOR

PROFILE

Accomplished GovTech Program Manager with a robust background in implementing technology solutions within the public sector. Known for a strategic mindset and the ability to drive large-scale initiatives that improve governmental processes. Demonstrates a strong aptitude for fostering collaboration among diverse stakeholders, including government officials, technology providers, and community organizations. Proficient in leveraging data-driven insights to inform decision-making and enhance service delivery.

EXPERIENCE

PROGRAM DIRECTOR

City of Chicago IT Department

2016 - Present

- Oversaw the implementation of a city-wide data management system, improving data accessibility by 50%.
- Led a team of 20 in the development of an online platform for citizen engagement.
- Negotiated contracts with technology vendors, achieving cost savings of 15%.
- Established performance metrics to evaluate project success and ensure accountability.
- Facilitated training sessions for staff on new technology tools, enhancing user proficiency.
- Collaborated with city officials to align technology initiatives with urban planning objectives.

TECHNOLOGY PROJECT MANAGER

State of New York Department of Technology

2014 - 2016

- Managed the deployment of a statewide electronic filing system for government documents.
- Coordinated cross-departmental teams to streamline communication and project workflows.
- Developed comprehensive project documentation, ensuring adherence to regulatory standards.
- Utilized project management tools to track progress and report on key performance indicators.
- Engaged stakeholders throughout the project lifecycle to gather input and drive adoption.
- Conducted risk assessments to identify potential challenges and mitigate impacts.

CONTACT

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SKILLS

- Data Management
- Vendor Negotiation
- Team Leadership
- Risk Assessment
- Performance Metrics
- Citizen Engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN
INFORMATION TECHNOLOGY,
UNIVERSITY OF ILLINOIS

ACHIEVEMENTS

- Implemented a digital filing system that reduced processing time by 30%, significantly improving service delivery.
- Recognized as 'Innovator of the Year' by the State Technology Association for contributions to public sector technology.
- Developed a training program that improved staff technology adoption rates by 60%.