

# MICHAEL ANDERSON

Community Services Director

- San Francisco, CA
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A passionate and community-focused Government Program Officer dedicated to enhancing social services and community development initiatives. Expertise in program design and implementation that addresses the needs of vulnerable populations. Proficient in engaging with diverse stakeholders to foster partnerships that enhance service delivery and community impact. Recognized for a compassionate approach to public service and commitment to social equity.

## WORK EXPERIENCE

### Community Services Director | City Department of Social Services

Jan 2022 – Present

- Directed social service programs focused on low-income families.
- Managed a team of social workers to deliver comprehensive services.
- Developed community partnerships to enhance service access.
- Secured funding through grants for program expansion.
- Conducted program evaluations to measure impact and effectiveness.
- Facilitated community forums to gather input and feedback.

### Social Work Supervisor | State Department of Family Services

Jul 2019 – Dec 2021

- Supervised social work staff to ensure quality service delivery.
- Developed training programs focused on best practices in social work.
- Collaborated with community organizations to coordinate resources.
- Monitored case management processes to ensure compliance.
- Conducted needs assessments to inform program development.
- Participated in policy advocacy efforts to promote social justice.

## SKILLS

community development

program management

stakeholder engagement

social services

compliance monitoring

policy advocacy

## EDUCATION

### Master of Social Work

2015 – 2019

University of Southern California

## ACHIEVEMENTS

- Increased access to social services by 35% for underserved communities.
- Awarded the Community Impact Award for excellence in service delivery.
- Implemented a new case management system that improved efficiency by 20%.

## LANGUAGES

English

Spanish

French