



MICHAEL ANDERSON

IT Systems Manager

Proficient Government IT Infrastructure Manager with a diverse background in managing IT systems across various governmental levels, bringing over 9 years of experience in strategic IT planning and execution. Expertise in designing IT infrastructures that are resilient, scalable, and compliant with regulatory standards. Strong analytical and problem-solving skills demonstrated through the successful execution of multiple high-impact IT projects.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor's in Information Technology

George Mason University
2016-2020

SKILLS

- IT systems management
- regulatory compliance
- project execution
- user training
- analytical skills
- stakeholder engagement

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

IT Systems Manager

2020-2023

Virginia Department of Health

- Managed IT systems for health programs, ensuring compliance with federal regulations.
- Oversaw the implementation of a new electronic health record system, improving data accuracy.
- Coordinated IT support for public health initiatives, enhancing community outreach.
- Developed training programs for staff on new systems and compliance standards.
- Conducted regular system evaluations to identify areas for improvement.
- Collaborated with healthcare professionals to ensure IT needs were met.

IT Analyst

2019-2020

Minnesota Department of Revenue

- Analyzed IT needs for revenue collection systems, optimizing performance.
- Supported the implementation of tax software upgrades, enhancing user experience.
- Conducted user training sessions to ensure compliance with new systems.
- Collaborated with cross-departmental teams to align IT strategies with organizational goals.
- Monitored system performance and implemented improvements as needed.
- Assisted in the development of IT policies and procedures.

ACHIEVEMENTS

- Awarded the Public Health Excellence Award for outstanding service.
- Successfully led a project that improved data reporting accuracy by 30%.
- Recognized for contributions to enhancing IT compliance standards.