MA

Michael
ANDERSON

CONTACT

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- San Francisco, CA

SKILLS

- IT project management
- systems analysis
- stakeholder communication
- process improvement
- user training
- policy development

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR'S IN INFORMATION SYSTEMS, UNIVERSITY OF SOUTHERN CALIFORNIA

ACHIEVEMENTS

- Recipient of the Governor's Award for Excellence in Public Service.
- Successfully led a project that improved user satisfaction ratings by 40%.
- Recognized for outstanding contributions to IT policy development.

IT PROJECT MANAGER

Visionary Government IT Infrastructure Manager with more than 10 years of experience in developing and executing IT strategies that drive operational excellence in the public sector. Expertise in leveraging emerging technologies to enhance service delivery, streamline processes, and improve the user experience. Proven ability to manage large-scale IT projects from conception to execution, ensuring alignment with organizational objectives and compliance with regulatory requirements.

WORK EXPERIENCE

IT PROJECT MANAGER
New York State Government
2020 - 2025

- Managed a portfolio of IT projects, focusing on enhancing public service delivery.
- Implemented project management methodologies to improve project outcomes.
- Coordinated with various departments to ensure project alignment with state goals.
- Developed comprehensive project plans and timelines, achieving 95% on-time delivery.
- Facilitated stakeholder meetings to gather requirements and provide updates.
- Monitored project budgets, ensuring adherence to financial constraints.

SYSTEMS ANALYST
California Department of Technology
2015 - 2020

- Analyzed user requirements and translated them into technical specifications for IT projects.
- Collaborated with IT teams to implement system enhancements, increasing efficiency.
- Conducted training sessions for end-users on new systems and applications.
- Evaluated system performance and provided recommendations for improvements.
- Assisted in the development of IT policies to align with state regulations.
- Supported project managers in the execution of IT initiatives.