



# MICHAEL ANDERSON

## Senior IT Infrastructure Manager

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### SUMMARY

Distinguished Government IT Infrastructure Manager with over 15 years of extensive experience in overseeing large-scale IT infrastructure projects within the public sector. Demonstrated expertise in integrating advanced technologies to enhance operational efficiencies while adhering to stringent governmental policies and regulations. Proven track record in leading cross-functional teams, optimizing resource allocation, and implementing innovative solutions that drive performance and cost-effectiveness.

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### WORK EXPERIENCE

#### Senior IT Infrastructure Manager Department of Homeland Security

Jan 2023 - Present

- Directed the implementation of a comprehensive IT infrastructure strategy, enhancing system reliability by 40%.
- Managed a budget exceeding \$10 million, ensuring optimal resource allocation and fiscal responsibility.
- Led a team of 20 IT professionals in the deployment of secure cloud solutions across multiple agencies.
- Streamlined IT processes, reducing operational costs by 25% through effective vendor negotiations.
- Implemented robust cybersecurity protocols, achieving a 30% reduction in security incidents.
- Facilitated training programs for staff, improving technical competencies and service delivery.

#### IT Infrastructure Project Lead State IT Department

Jan 2020 - Dec 2022

- Oversaw the successful migration of legacy systems to modern platforms, increasing system efficiency by 50%.
  - Collaborated with state agencies to develop IT policy frameworks that enhanced data governance.
  - Engineered disaster recovery plans, ensuring 99.9% uptime for critical services.
  - Conducted comprehensive risk assessments, identifying vulnerabilities and implementing corrective measures.
  - Coordinated interdepartmental teams to achieve project milestones ahead of schedule.
  - Established performance metrics to evaluate IT service delivery, fostering a culture of accountability.
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### EDUCATION

#### Master's in Information Technology Management, University of California, Berkeley

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** IT strategy, project management, cybersecurity, cloud computing, vendor management, budget oversight
- **Awards/Activities:** Recipient of the National Excellence in IT Award for outstanding service delivery.
- **Awards/Activities:** Successfully implemented a state-wide cybersecurity initiative recognized by federal agencies.
- **Awards/Activities:** Achieved a 95% satisfaction rating in stakeholder engagement surveys.
- **Languages:** English, Spanish, French