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EXPERTISE SKILLS

- healthcare management
- policy advocacy
- program development
- strategic planning
- quality improvement
- stakeholder engagement

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Public Health, Johns Hopkins University

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

DIRECTOR OF GERIATRIC SERVICES

Strategically focused Geriatric Care Manager with over 12 years of experience in healthcare management and policy development. Demonstrating a comprehensive understanding of the healthcare landscape, particularly in geriatric services, with a proven record of advocating for quality care and resource allocation. Expertise in program development and evaluation, aligning organizational goals with the needs of senior populations.

PROFESSIONAL EXPERIENCE

Prime Senior Care

Mar 2018 - Present

Director of Geriatric Services

- Developed and executed strategic initiatives to enhance geriatric service delivery.
- Oversaw budgeting and resource allocation for geriatric programs.
- Established partnerships with local organizations to expand service reach.
- Implemented quality improvement measures that increased patient satisfaction by 40%.
- Conducted staff training sessions to ensure compliance with best practices.
- Monitored program outcomes and adjusted strategies to meet organizational objectives.

HealthFirst Inc.

Dec 2015 - Jan 2018

Geriatric Program Manager

- Managed a comprehensive geriatric assessment program, improving service delivery.
- Collaborated with interdisciplinary teams to address complex patient needs.
- Developed training protocols for staff on geriatric care best practices.
- Conducted community outreach to raise awareness of available services.
- Evaluated program effectiveness through data analysis and stakeholder feedback.
- Advocated for policy changes to improve access to geriatric care.

ACHIEVEMENTS

- Led a successful initiative that secured \$500,000 in funding for geriatric services.
- Increased program enrollment by 50% through targeted outreach efforts.
- Received the Excellence in Leadership Award for outstanding contributions to geriatric care.