MICHAEL ANDERSON

LEAD BUSINESS ANALYST

CONTACT

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- 📍 San Francisco, CA

SKILLS

- Agile Methodologies
- Product Management
- Data Analytics
- JIRA
- User Experience Design
- Quality Assurance

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, TECH UNIVERSITY, 2012

ACHIEVEMENTS

- Improved product delivery times by 25% through effective agile practices.
- Recognized as 'Top Performer' in the annual review for outstanding project outcomes.
- Successfully launched a new product line that increased market share by 10%.

PROFILE

Dynamic and results-driven Functional Business Analyst with a decade of extensive experience in the technology sector, specializing in agile methodologies and product lifecycle management. Demonstrated ability to translate complex business requirements into clear technical specifications, facilitating seamless communication between stakeholders and development teams. Proficient in leveraging data analytics to inform strategic decision-making, enhance product offerings, and improve customer satisfaction.

EXPERIENCE

LEAD BUSINESS ANALYST

Innovative Tech Corp.

2016 - Present

- Led agile ceremonies, including sprint planning and retrospectives, to ensure team alignment.
- Developed user stories and acceptance criteria to guide development efforts effectively.
- Collaborated with UX/UI designers to enhance product usability and customer experience.
- Conducted market research to identify customer needs and inform product development.
- Utilized JIRA for project tracking and backlog management, improving team efficiency.
- Presented project updates to executive stakeholders, highlighting key metrics and outcomes.

BUSINESS ANALYST

Tech Solutions Group

2014 - 2016

- Gathered and analyzed business requirements for software development projects.
- Created detailed documentation including functional specifications and user manuals.
- Coordinated with developers to ensure timely delivery of software solutions.
- Conducted training sessions for staff on new system functionalities.
- Assisted in the development of test plans and conducted quality assurance testing.
- Maintained project documentation and facilitated knowledge transfer sessions.