

# MICHAEL ANDERSON

Senior Freight Operations Manager

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Dynamic and results-oriented Freight Rail Operations Manager with over a decade of experience in optimizing rail logistics and enhancing operational efficiency. Proven track record of implementing strategic initiatives that have significantly reduced costs while improving service delivery timelines. Expertise in leveraging advanced technologies and data analytics to streamline operations and enhance safety protocols across rail networks.

## WORK EXPERIENCE

### Senior Freight Operations Manager | TransRail Logistics

Jan 2022 – Present

- Led a team of 25 in the management of daily freight operations across multiple rail corridors.
- Implemented a real-time tracking system that improved shipment visibility and reduced delays by 30%.
- Coordinated with maintenance teams to enhance railcar availability, achieving a 15% increase in operational capacity.
- Developed and executed a comprehensive training program for new hires, improving onboarding efficiency by 40%.
- Analyzed operational data to identify inefficiencies, resulting in a cost reduction of \$1.2 million annually.
- Maintained compliance with federal regulations, ensuring zero safety violations during inspections.

### Freight Operations Supervisor | RailConnect Solutions

Jul 2019 – Dec 2021

- Supervised daily operations for a fleet of over 100 freight cars, optimizing scheduling and routing.
- Enhanced communication protocols between dispatch and field operations, reducing response times by 25%.
- Conducted regular safety audits and training sessions, achieving a 20% reduction in workplace incidents.
- Utilized data analytics tools to forecast demand and adjust capacity planning accordingly.
- Collaborated with external vendors to negotiate favorable contracts, resulting in a 10% reduction in logistics costs.
- Participated in the development of a new operational strategy that improved service delivery by 15%.

## SKILLS

Rail operations management

Logistics optimization

Data analytics

Regulatory compliance

Team leadership

Safety management

## EDUCATION

### Bachelor of Science in Logistics and Supply Chain Management

2014

University of Transportation

## ACHIEVEMENTS

- Received the Excellence in Operations Award in 2020 for outstanding performance in freight logistics.
- Successfully led a project that reduced operational costs by 12% while increasing service delivery efficiency.
- Recognized for implementing a green initiative that decreased carbon emissions by 20% across freight operations.

## LANGUAGES

English

Spanish

French