



MICHAEL ANDERSON

Logistics Operations Manager

Results-oriented Freight Rail Operations Manager with substantial experience in managing complex logistics and operations within the rail industry. Demonstrates a strong capacity for strategic planning and execution, focusing on enhancing operational efficiency and meeting customer expectations. Proven ability to lead teams in high-pressure environments, ensuring compliance with safety and regulatory standards while driving productivity.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Operations Management

University of Logistics
2014

SKILLS

- Logistics Management
- Strategic Planning
- Safety Compliance
- Stakeholder Engagement
- Performance Metrics
- Team Leadership

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Logistics Operations Manager

2020-2023

Rail Freight Corp

- Managed logistics operations for a network of freight services across multiple regions.
- Oversaw scheduling and coordination of train movements to optimize efficiency.
- Implemented safety protocols that reduced incidents by 20%.
- Conducted performance evaluations and addressed areas for improvement.
- Engaged with clients to ensure alignment with service expectations.
- Analyzed operational data to drive strategic decisions and improvements.

Freight Operations Supervisor

2019-2020

Express Rail Services

- Supervised daily operations of freight logistics, ensuring compliance with safety regulations.
- Managed the scheduling of train movements to optimize resource allocation.
- Developed and implemented training programs for operational staff.
- Collaborated with maintenance teams to ensure timely repairs and service.
- Monitored compliance with safety and operational standards.
- Established performance metrics to measure operational success.

ACHIEVEMENTS

- Achieved a 10% increase in operational efficiency through process improvements.
- Recognized for outstanding performance with the 'Top Manager' award in 2022.
- Successfully led a team to reduce operational costs by \$500,000 annually.