



# MICHAEL ANDERSON

## FREIGHT OPERATIONS DIRECTOR

### PROFILE

Strategic Freight Rail Operations Manager with a rich background in supply chain optimization and process reengineering. Recognized for a robust ability to enhance operational workflows and implement best practice methodologies that yield significant cost savings and improved service quality. Expertise in leading large-scale projects from conception through execution, driving efficiency and productivity across diverse rail operations.

### EXPERIENCE

#### FREIGHT OPERATIONS DIRECTOR

##### Global Rail Services

2016 - Present

- Oversaw a fleet of 200 railcars, optimizing utilization rates and reducing idle time.
- Implemented a new inventory management system that reduced costs by 20%.
- Developed key performance indicators to measure operational success across departments.
- Led initiatives to enhance customer satisfaction scores by 15%.
- Negotiated contracts with suppliers that improved service terms and pricing.
- Championed sustainability efforts, reducing carbon emissions by 30%.

#### LOGISTICS ANALYST

##### Railway Innovations

2014 - 2016

- Conducted comprehensive analyses of freight operations to identify cost-saving opportunities.
- Utilized advanced data analytics tools to forecast demand and optimize resource allocation.
- Collaborated with stakeholders to enhance logistics processes and reduce delivery times.
- Assisted in the development of training programs focused on operational excellence.
- Provided regular reports on operational performance to senior management.
- Facilitated workshops to promote best practices among operational staff.

### CONTACT

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### SKILLS

- Supply Chain Optimization
- Project Management
- Vendor Negotiation
- Data-Driven Decision Making
- Team Collaboration
- Customer Satisfaction

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

MASTER OF BUSINESS ADMINISTRATION  
IN SUPPLY CHAIN MANAGEMENT,  
LOGISTICS UNIVERSITY, 2016

### ACHIEVEMENTS

- Increased operational efficiency by 25% through process reengineering initiatives.
- Recognized as 'Employee of the Year' for outstanding contributions in 2021.
- Successfully led a project that reduced operational costs by \$1 million annually.