

MICHAEL ANDERSON

Freight Operations Manager

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Dedicated Freight Operations Manager with a strong foundation in logistics and supply chain management. Proven ability to drive operational efficiencies and enhance service delivery through innovative solutions and strategic planning. Experienced in managing freight operations across various sectors, with a focus on compliance and customer satisfaction. Skilled in leading teams, optimizing workflows, and utilizing technology to improve logistics operations.

WORK EXPERIENCE

Freight Operations Manager | Logistics Leaders Inc.

Jan 2022 – Present

- Managed freight operations for a diverse client base, ensuring compliance with industry regulations.
- Developed logistics strategies that improved service delivery and reduced costs.
- Led a team of logistics coordinators, providing mentorship and professional development.
- Utilized data analysis to enhance operational workflows and performance metrics.
- Maintained strong relationships with clients and vendors to ensure seamless operations.
- Conducted regular audits to ensure adherence to safety and quality standards.

Logistics Coordinator | Freight Network Solutions

Jul 2019 – Dec 2021

- Coordinated logistics operations, ensuring timely and accurate shipment processing.
- Maintained shipment records and provided updates to clients regarding delivery status.
- Assisted in the development of process improvements to enhance efficiency.
- Supported compliance initiatives by adhering to regulatory standards.
- Analyzed shipping data to identify opportunities for cost savings.
- Collaborated with cross-functional teams to resolve logistical challenges.

SKILLS

Logistics Strategy

Team Leadership

Compliance Management

Data Analysis

Workflow Optimization

Customer Engagement

EDUCATION

Master of Science in Supply Chain Management

2019

University of Business Logistics

ACHIEVEMENTS

- Achieved a 95% on-time delivery rate through enhanced logistical strategies.
- Recognized for exceptional leadership in driving team performance and efficiency.
- Successfully implemented a new logistics software that improved tracking accuracy by 30%.

LANGUAGES

English

Spanish

French