



MICHAEL ANDERSON

SENIOR FREIGHT OPERATIONS MANAGER

CONTACT

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- San Francisco, CA

SKILLS

- Transportation Logistics
- Budget Management
- ERP Systems
- Stakeholder Engagement
- Process Improvement
- Compliance Management

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF BUSINESS ADMINISTRATION
IN LOGISTICS, INSTITUTE OF
TRANSPORTATION MANAGEMENT, 2014**

ACHIEVEMENTS

- Increased operational efficiency by 30% through the implementation of a new logistics software.
- Received the Logistics Excellence Award for outstanding performance in cost management.
- Successfully led a team to achieve a 98% on-time delivery rate for three consecutive years.

PROFILE

Accomplished Freight Operations Manager with a robust background in transportation logistics and a proven ability to enhance operational efficiencies across diverse industries. Expertise encompasses managing end-to-end supply chain processes, optimizing freight routes, and implementing technology-driven solutions. Skilled in cultivating relationships with stakeholders, ensuring adherence to budgetary constraints while maximizing service quality.

EXPERIENCE

SENIOR FREIGHT OPERATIONS MANAGER

Transport Innovations Corp.

2016 - Present

- Directed freight operations for a multi-million dollar logistics firm, overseeing a budget of \$5 million.
- Streamlined transportation processes, resulting in a 25% reduction in delivery times.
- Implemented a new fleet management system that improved vehicle utilization rates by 35%.
- Negotiated contracts with carriers, achieving a 15% reduction in freight costs.
- Developed training programs for staff on compliance and best practices in logistics.
- Conducted quarterly performance reviews to assess operational efficiency and implement corrective actions.

FREIGHT SUPERVISOR

Logistics Partners

2014 - 2016

- Supervised daily operations of freight management, ensuring all shipments were processed accurately.
- Coordinated with cross-functional teams to resolve logistical challenges promptly.
- Maintained compliance with federal and state transportation regulations.
- Monitored key performance indicators to assess operational performance.
- Facilitated training sessions on safety and regulatory requirements for team members.
- Assisted in developing and implementing process improvements that enhanced productivity.