



# MICHAEL ANDERSON

## Freight Operations Manager

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### SUMMARY

Distinguished Freight Operations Manager with over 10 years of progressive experience in optimizing supply chain efficiency and enhancing operational performance. Expertise in managing complex logistics networks and implementing innovative solutions to streamline freight operations. Proficient in data analysis and resource allocation, leading to significant cost reductions and improved service delivery. Proven track record of developing strategic partnerships with vendors and clients, ensuring seamless coordination and compliance with industry regulations.

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### WORK EXPERIENCE

#### Freight Operations Manager Global Logistics Solutions

Jan 2023 - Present

- Oversaw daily freight operations, ensuring compliance with safety and regulatory standards.
- Developed and implemented cost-saving initiatives that reduced operational expenses by 20%.
- Managed a team of 15 logistics coordinators, enhancing team efficiency through training and development.
- Utilized advanced analytics to optimize routing and scheduling, improving delivery times by 30%.
- Established relationships with key suppliers to negotiate favorable terms and pricing.
- Coordinated cross-departmental projects to enhance service delivery and customer satisfaction.

#### Logistics Coordinator Freight Masters Inc.

Jan 2020 - Dec 2022

- Assisted in managing logistics operations for a portfolio of high-value clients.
  - Monitored shipment progress and resolved issues to ensure timely delivery.
  - Implemented inventory management systems that decreased stock discrepancies by 15%.
  - Analyzed shipping data to identify trends and areas for improvement.
  - Collaborated with warehouse staff to optimize loading processes and reduce turnaround times.
  - Maintained accurate records of shipments and inventory levels for reporting purposes.
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### EDUCATION

#### Bachelor of Science in Supply Chain Management, University of Logistics, 2012

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Logistics Management, Supply Chain Optimization, Data Analysis, Team Leadership, Cost Reduction Strategies, Regulatory Compliance
- **Awards/Activities:** Recognized as Employee of the Year in 2020 for outstanding contributions to logistics efficiency.
- **Awards/Activities:** Successfully led a project that improved freight tracking accuracy by 40%.
- **Awards/Activities:** Awarded the Excellence in Leadership Award for fostering team development and performance.
- **Languages:** English, Spanish, French