



# MICHAEL ANDERSON

## Senior Freight Operations Manager

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### SUMMARY

Accomplished Freight Forwarding Executive with over 15 years of extensive experience in global logistics and supply chain management. Demonstrated expertise in optimizing freight operations, enhancing customer satisfaction, and driving cost efficiencies. Proven track record of leading cross-functional teams to deliver comprehensive freight solutions tailored to client requirements. Adept at navigating complex regulatory frameworks and fostering relationships with international carriers to maximize service levels.

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### WORK EXPERIENCE

#### Senior Freight Operations Manager Global Logistics Solutions

Jan 2023 - Present

- Oversaw end-to-end freight operations, ensuring compliance with international shipping regulations.
- Developed and implemented strategic initiatives that reduced operational costs by 20% annually.
- Managed a team of logistics coordinators, fostering a culture of excellence and accountability.
- Collaborated with IT departments to enhance tracking systems, improving shipment visibility.
- Negotiated contracts with freight carriers, achieving favorable terms and conditions.
- Conducted risk assessments to identify and mitigate potential disruptions in the supply chain.

#### Logistics Supervisor Freight Masters Inc.

Jan 2020 - Dec 2022

- Coordinated daily operations for freight transportation, ensuring timely delivery of goods.
  - Implemented process improvements that increased shipment accuracy by 30%.
  - Trained and mentored junior staff in logistics best practices and compliance standards.
  - Analyzed freight data to identify trends and optimize routes for cost savings.
  - Collaborated with sales teams to align customer requirements with freight capabilities.
  - Prepared and presented performance reports to senior management for strategic decision-making.
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### EDUCATION

#### Master of Business Administration, Logistics Management, University of California, 2011

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Logistics Management, Supply Chain Optimization, Regulatory Compliance, Team Leadership, Data Analysis, Contract Negotiation
- **Awards/Activities:** Achieved 'Best Freight Forwarder' award in 2022 from the Global Logistics Association.
- **Awards/Activities:** Reduced average delivery times by 15% through strategic route planning.
- **Awards/Activities:** Successfully managed multimillion-dollar contracts with key international clients.
- **Languages:** English, Spanish, French