



MICHAEL ANDERSON

Senior Flight Operations Manager

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SUMMARY

Distinguished Flight Operations Manager with over 15 years of progressive experience in aviation management, specializing in optimizing operational efficiency and safety protocols. Expertise encompasses strategic planning, regulatory compliance, and team leadership within high-pressure environments. Proven track record in enhancing flight operations through innovative solutions and rigorous performance metrics. Demonstrated ability to lead cross-functional teams and collaborate with stakeholders to drive organizational goals.

WORK EXPERIENCE

Senior Flight Operations Manager Global Airlines Inc.

Jan 2023 - Present

- Directed daily flight operations ensuring compliance with FAA regulations.
- Implemented safety management systems leading to a 30% reduction in incident rates.
- Developed and executed strategic operational plans that increased efficiency by 25%.
- Managed a team of 50+ personnel, providing training and performance evaluations.
- Collaborated with maintenance teams to optimize aircraft availability and reliability.
- Oversaw budget management, achieving cost savings through process improvements.

Flight Operations Supervisor Skyway Services

Jan 2020 - Dec 2022

- Supervised daily flight schedules and logistics, ensuring timely departures.
 - Coordinated with air traffic control to manage flight paths effectively.
 - Conducted performance analysis and reporting to senior management.
 - Led safety audits and compliance checks to maintain operational standards.
 - Trained new staff on flight operations protocols and safety measures.
 - Implemented a new scheduling software, reducing delays by 15%.
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EDUCATION

Master of Business Administration, Aviation Management - University of Aviation, 2015

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Flight Operations Management, Regulatory Compliance, Safety Protocols, Team Leadership, Budget Management, Strategic Planning
- **Awards/Activities:** Achieved ISO 9001 certification for operational excellence.
- **Awards/Activities:** Implemented a safety training program recognized as best practice across the industry.
- **Awards/Activities:** Reduced operational costs by 20% through process optimization initiatives.
- **Languages:** English, Spanish, French