



# MICHAEL ANDERSON

DIRECTOR OF FLIGHT OPERATIONS

## CONTACT

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- San Francisco, CA

## SKILLS

- Operational Leadership
- Budget Management
- Regulatory Compliance
- Team Development
- Performance Optimization
- Stakeholder Engagement

## LANGUAGES

- English
- Spanish
- French

## EDUCATION

**BACHELOR OF SCIENCE IN AERONAUTICAL ENGINEERING, FLIGHT UNIVERSITY, 2011**

## ACHIEVEMENTS

- Increased operational efficiency by 20% through strategic process improvements.
- Awarded 'Best Operations Team' by the International Aviation Association in 2020.
- Successfully led a project that achieved a 15% reduction in flight delays.

## PROFILE

Dynamic and results-oriented Flight Operations Executive with over 12 years of experience in international flight operations and logistics management. Expertise in optimizing flight schedules, enhancing passenger experience, and ensuring regulatory compliance across diverse aviation environments. Proven ability to lead large teams and manage multi-million dollar budgets. Recognized for implementing innovative operational strategies that drive cost savings and improve efficiency.

## EXPERIENCE

### DIRECTOR OF FLIGHT OPERATIONS

#### Global Air Services

*2016 - Present*

- Directed global flight operations for a fleet of 50 aircraft, ensuring compliance with international regulations.
- Implemented a comprehensive training program that improved staff performance metrics by 25%.
- Negotiated contracts with fuel suppliers, resulting in a 10% reduction in operational costs.
- Oversaw the transition to a new flight management system, enhancing operational efficiency.
- Developed contingency plans for emergency situations, ensuring safety and operational continuity.
- Monitored and reported on key performance indicators, driving strategic decision-making.

### FLIGHT OPERATIONS SUPERVISOR

#### Airline Innovations Corp.

*2014 - 2016*

- Supervised daily flight operations, ensuring adherence to safety standards and operational protocols.
- Coordinated with ground operations teams to optimize aircraft turnaround times.
- Analyzed flight performance data to recommend operational improvements.
- Led a team of 15 flight coordinators, enhancing team productivity and morale.
- Developed and maintained operational manuals and training materials.
- Facilitated communication between pilots and ground staff to ensure smooth operations.