



MICHAEL ANDERSON

Senior Program Manager

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SUMMARY

Dynamic and results-oriented FinTech Program Manager with over a decade of experience in leading transformative projects across financial technology landscapes. Expertise lies in driving innovation and enhancing operational efficiencies through strategic program management and cross-functional team leadership. Proven track record of delivering complex programs on time and within budget while fostering stakeholder engagement and aligning project outcomes with organizational objectives.

WORK EXPERIENCE

Senior Program Manager Innovative FinTech Solutions

Jan 2023 - Present

- Led a cross-functional team of 20+ in the development of a multi-million dollar digital banking platform.
- Implemented Agile methodologies to enhance project delivery speed by 30%.
- Managed stakeholder communications, ensuring alignment with strategic goals and project milestones.
- Conducted risk assessments and developed mitigation strategies, reducing project risks by 25%.
- Oversaw budget allocation and resource management, optimizing project costs by 15%.
- Facilitated training sessions to enhance team competencies in emerging technologies.

Program Manager Global Finance Corp

Jan 2020 - Dec 2022

- Directed the implementation of a blockchain-based payment system, enhancing transaction security.
 - Collaborated with IT and compliance teams to ensure adherence to regulatory standards.
 - Monitored project progress and conducted regular status reporting to executive leadership.
 - Championed user experience improvements, leading to a 40% increase in customer satisfaction.
 - Negotiated contracts with third-party vendors, achieving a 20% cost reduction.
 - Developed comprehensive project documentation and training materials for end-users.
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EDUCATION

Master of Business Administration (MBA), Finance - University of Chicago, 2014

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Program Management, Agile Methodologies, Stakeholder Engagement, Risk Management, Budgeting, Data Analytics
- **Awards/Activities:** Awarded 'Project Manager of the Year' by the National FinTech Association in 2020.
- **Awards/Activities:** Successfully launched a digital wallet service that achieved 100,000 downloads within the first month.
- **Awards/Activities:** Recognized for leading a team that won the 'Best Innovation in Finance' award in 2019.
- **Languages:** English, Spanish, French