MA

Michael
ANDERSON

CONTACT

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- San Francisco, CA

SKILLS

- API Integration
- Payment Processing
- User Training
- Technical Support
- Documentation
- Continuous Learning

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, UNIVERSITY OF TECHNOLOGY, 2018

ACHIEVEMENTS

- Streamlined API integration processes, reducing implementation time by 20%.
- Received commendation for outstanding support in client integrations.
- Contributed to a 15% increase in user satisfaction scores.

API INTEGRATION ANALYST

Proficient Financial API Integration Specialist with a solid background in implementing API solutions that enhance data connectivity and operational efficiency in financial services. Demonstrated ability to analyze complex integration challenges and deliver tailored solutions that meet business needs. Possesses a strong technical foundation complemented by effective communication skills, facilitating collaboration with diverse teams to achieve common goals.

WORK EXPERIENCE

API INTEGRATION ANALYST
Financial Solutions Group
2020 - 2025

- Analyzed client requirements to develop effective API integration strategies.
- Supported the integration of payment processing APIs across platforms.
- Conducted training sessions for users on API functionalities.
- Collaborated with IT teams to resolve integration issues promptly.
- Maintained documentation for API integration processes.
- Assisted in the evaluation of new integration tools and technologies.

JUNIOR API DEVELOPER
SME Financial Services
2015 - 2020

- Developed APIs for financial reporting systems.
- Participated in the integration of third-party financial applications.
- Conducted testing to ensure API functionality and performance.
- Documented API workflows and user guides.
- Assisted in troubleshooting API-related issues.
- Engaged in continuous learning to keep up with industry trends.