



Michael ANDERSON

RESIDENTIAL PLUMBING TECHNICIAN

Proficient Facility Plumbing Technician with a specialized skill set in residential plumbing systems and customer service excellence. Demonstrates a strong capacity for understanding client needs and delivering tailored plumbing solutions that enhance home functionality. Experience extends to the installation, repair, and maintenance of plumbing fixtures in diverse residential settings. Adept at utilizing advanced tools and technologies to diagnose issues effectively.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- Residential Plumbing
- Customer Service
- Diagnostics
- Installation
- Repair
- Safety Compliance

LANGUAGES

- English
- Spanish
- French

EDUCATION

**DIPLOMA IN PLUMBING AND HEATING,
COMMUNITY COLLEGE, 2017**

ACHIEVEMENTS

- Recognized for exceptional customer service with a client feedback score of 98%.
- Completed over 200 successful installations during apprenticeship.
- Received commendation for outstanding teamwork and collaboration.

WORK EXPERIENCE

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Home Comfort Plumbing

2020 - 2025

- Installed and repaired plumbing fixtures in residential properties, ensuring functional integrity.
- Provided expert consultations to homeowners regarding plumbing solutions and upgrades.
- Utilized advanced diagnostic equipment to identify plumbing issues accurately.
- Executed emergency plumbing repairs with minimal disruption to client homes.
- Maintained a clean and organized work environment, adhering to safety standards.
- Followed up with clients post-service to ensure satisfaction and address any concerns.

APPRENTICE PLUMBING TECHNICIAN

Reliable Plumbing Services

2015 - 2020

- Assisted senior technicians in the installation of plumbing systems in new residential constructions.
- Learned to troubleshoot common plumbing issues under the guidance of experienced professionals.
- Maintained tools and equipment, ensuring they were in optimal working condition.
- Participated in safety trainings and workshops to enhance knowledge and skills.
- Shadowed lead technicians during service calls to gain hands-on experience.
- Documented service records and client interactions as part of training.