



# MICHAEL ANDERSON

## LEAD PLUMBING TECHNICIAN

### PROFILE

Accomplished Facility Plumbing Technician with a robust background in high-stakes plumbing environments, particularly within industrial and commercial sectors. Possesses extensive expertise in troubleshooting, repair, and installation of intricate plumbing systems, ensuring maximum operational efficiency. Demonstrates a strong commitment to safety and regulatory compliance, consistently achieving outstanding audit results. Renowned for exceptional analytical skills, enabling rapid identification of issues and implementation of effective solutions that mitigate downtime and enhance productivity.

### EXPERIENCE

#### LEAD PLUMBING TECHNICIAN

##### Industrial Plumbing Solutions

2016 - Present

- Oversaw plumbing operations in a large-scale manufacturing facility, ensuring all systems operated at peak performance.
- Developed and implemented a comprehensive safety training program for new hires.
- Executed emergency repairs on critical plumbing systems, minimizing production downtime.
- Managed inventory of plumbing supplies, optimizing procurement processes to reduce costs.
- Conducted regular audits and inspections to ensure compliance with industry standards and regulations.
- Collaborated with engineering teams to design and upgrade plumbing systems for efficiency.

#### PLUMBING TECHNICIAN

##### Metro Facilities Management

2014 - 2016

- Installed and repaired plumbing fixtures and piping systems in commercial buildings.
- Performed routine maintenance checks, identifying potential issues before they escalated.
- Trained junior staff on plumbing best practices and safety measures.
- Assisted in the design and layout of plumbing systems for new construction projects.
- Maintained detailed records of repairs and maintenance activities for compliance audits.
- Provided exceptional customer service, addressing client inquiries and concerns promptly.

### CONTACT

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### SKILLS

- Industrial Plumbing
- Safety Compliance
- Team Leadership
- Troubleshooting
- System Design
- Customer Service

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

BACHELOR OF SCIENCE IN MECHANICAL ENGINEERING, UNIVERSITY OF ENGINEERING, 2012

### ACHIEVEMENTS

- Implemented a preventative maintenance program that reduced plumbing failures by 40%.
- Recognized for excellence in safety by receiving the Safety Award in 2019.
- Successfully completed over 300 installations with zero safety incidents.