



MICHAEL ANDERSON

Senior Plumbing Technician

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SUMMARY

Distinguished Facility Plumbing Technician with over a decade of comprehensive experience in the plumbing industry, specializing in both commercial and residential systems. Expertise encompasses the installation, maintenance, and repair of advanced plumbing systems, ensuring compliance with local codes and regulations. Proficient in diagnosing complex plumbing issues and implementing efficient solutions that enhance system functionality and longevity.

WORK EXPERIENCE

Senior Plumbing Technician Superior Plumbing Services

Jan 2023 - Present

- Led a team of technicians in the installation and maintenance of plumbing systems across multiple commercial properties.
- Developed preventative maintenance schedules that reduced emergency repairs by 30%.
- Utilized advanced diagnostic tools to identify and resolve plumbing issues efficiently.
- Ensured compliance with local plumbing codes through rigorous inspections and quality checks.
- Conducted training sessions on new plumbing technologies and safety protocols for junior technicians.
- Successfully managed a budget for materials, resulting in a 15% decrease in operational costs.

Plumbing Technician Citywide Plumbing Solutions

Jan 2020 - Dec 2022

- Performed installation and repair of residential plumbing systems, ensuring optimal performance and compliance.
 - Collaborated with contractors and architects to integrate plumbing systems in new construction projects.
 - Conducted thorough inspections and diagnostics to troubleshoot plumbing failures.
 - Implemented water conservation strategies, achieving a 20% reduction in water usage for clients.
 - Managed customer relations, providing detailed explanations of plumbing repairs and maintenance.
 - Maintained accurate records of service calls and inventory management.
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EDUCATION

Associate Degree in Plumbing Technology, Technical College, 2010

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Plumbing Systems Installation, Diagnostics, Project Management, Code Compliance, Preventative Maintenance, Customer Relations
- **Awards/Activities:** Awarded 'Technician of the Year' for outstanding service delivery in 2018.
- **Awards/Activities:** Reduced service response time by implementing a new scheduling system.
- **Awards/Activities:** Successfully completed over 500 plumbing installations with a client satisfaction rate above 95%.
- **Languages:** English, Spanish, French